

**Omaoksa laundry co-operative
PERSONNEL SATISFACTION QUESTIONNAIRE (Version 2006)**

Background questions

Sex

Age group

Basic education

Form of employment

Total time at Omaoksa

Male	Female			
under 20	20-25	26-40	41-55	over 55
Not graduated from comprehensive school	Comprehensive school/Elementary school	Vocational qualification	Upper secondary school (matriculation exam)	Higher level education
Rehabilitative work activity	Work training	Work try-out	Training for working life	Pay subsidy, 1st year
Pay subsidy, 2nd year	Apprenticeship	Community employment (open care)	Salaried work	
less than 3 months	3-11 m	12-24 m	more than 2 yrs	

Induction and guidance at work

Do you know what you are supposed to do when the work day begins and during the day?

Have you got enough instruction/guidance to carry out your work tasks?

				
1	2	3	4	5

Amount of work

The amount of work during one working day is for you...

Is the distribution of work equal and fair?

				
1	2	3	4	5
1	2	3	4	5

Quality of work: challenges and satisfaction offered by work tasks




When you leave for work, your face usually looks like this:

Have your personal skills, interests and vocational expertise been utilised in your work?

Are you able to influence your own work?

Do you know what is the meaning of your work input in the work processes of Omaoksa?

Is your work appreciated?

				
1	2	3	4	5
1	2	3	4	5
1	2	3	4	5
1	2	3	4	5

Which work phase is difficult or tedious for you and why?

Atmosphere



Is Omaoksa a fair workplace? 1 2 3 4 5

Is co-operation good at Omaoksa? 1 2 3 4 5

Do you dare to speak your mind openly? 1 2 3 4 5

Are confidential matters kept secret at Omaoksa? 1 2 3 4 5

Have you observed any discrimination or bullying at Omaoksa?

Yes

No

If you answered yes, please describe what kind of an observation you have made.

Communication



Do you receive enough information about matters concerning your work? 1 2 3 4 5

Is the interaction/communication working between you and your superior? 1 2 3 4 5

Do you dare to approach your superior to discuss your problems? 1 2 3 4 5

How could the flow of information be improved?

Feedback



Do you get enough feedback from your superior? 1 2 3 4 5

Is the feedback from your superior constructive? 1 2 3 4 5

Personal changes



Has your work capability improved while at Omaoksa? 1 2 3 4 5

Has your self-esteem improved while at Omaoksa? 1 2 3 4 5

Has the quality of your life improved while at Omaoksa? 1 2 3 4 5

Have you future plans become clearer while at Omaoksa? 1 2 3 4 5

Support received



Is it possible for you to get support at Omaoksa for managing questions related to personal life? 1 2 3 4 5

What would you like to improve/develop at Omaoksa?