

Questionnaire to Kontti's partners at the employment office / labour service centre



To develop our mutual co-operation, we would like to know your opinion on our how it has been working so far. Please choose the alternative that suits best and return the form by mail in the attached envelope by ___/___ 2006.

1. RESPONDENT'S NAME:						
2. ORGANISATION:						
	Poor/Poorly		Average		Good/Well	
YOUR IMAGE OF KONTTI: 3. What is your general image of Kontti?	1	2	3	4	5	6
YOUR KNOWLEDGE OF KONTTI: 4. How well do you know Kontti's operations in practice?	1	2	3	4	5	6
5. What additional information would you need?						
CO-OPERATION RELATIONSHIP: 6. How has the co-operation been so far between you and Kontti?	1	2	3	4	5	6
7. What are the areas for improvement?						
FULFILLMENT OF EXPECTATIONS: 8. How have your expectations been fulfilled by Kontti?	1	2	3	4	5	6
9. In what respect have your expectations not been fulfilled?						
RELIABILITY OF KONTTI: 10. How reliable partner is Kontti in your opinion?	1	2	3	4	5	6
11. In what respect is there need for improvement?						
12. Other greetings to Kontti:						

Thank you for your response!



Questionnaire to Co-operation Partners of U6 Workshops

To develop our mutual co-operation and make our operations more effective, we would like to know your opinion on our co-operation so far. Choose the most appropriate alternative. Ideas for development are most welcome. Please return the form by e-mail to vuokko.oikarinen@hel.fi or by telefax to (09) 31089514.

Unit (of the Helsinki City Employment Service Centre)

Eastern Duuri

Central Duuri

Western Duuri

I am not familiar with the operations of the Uusix (U6) Workshops, so unfortunately I am not able to answer the questions presented.

General image of Uusix (U6)

In my opinion U6 represents:

1. Justice and caring
2. High-quality and meaningful rehabilitative work activity
3. Pioneering in combining rehabilitation and production activity
4. True paths to people with difficulty to become employed
5. Remarkable way of recycling and supporting sustainable development

	I disagree		I more or less agree		I fully agree
	⊗		☺		☺
	1	2	3	4	5
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Forms and functioning of co-operation

6. I regularly visit the U6 Workshops
7. I know several U6 Workshop heads
8. I am in regular contact with U6 by phone, e-mail etc.
9. The questions that we handle in co-operation are arranged easily and effortlessly
10. U6 Workshops staff is available when needed
11. The information exchange works well
12. The co-operation is of real help in tailoring the future paths for the rehabilitants
13. I get regular information about the placements available at U6
14. The distribution of tasks between Duuri and U6 is clear and functions well

	I disagree		I more or less agree		I fully agree
	⊗		☺		☺
	1	2	3	4	5
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Results achieved

15. The operations of U6 have fulfilled the set expectations
16. The operations of U6 are reliable in my opinion
17. My customers have been satisfied with their experiences at U6

	I disagree		I more or less agree		I fully agree
	⊗		☺		☺
	1	2	3	4	5
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In my opinion the co-operation could be improved in the following way:

Thank you. Your response is valuable for us!